

Questions or concerns?

If you have any questions or concerns regarding an elderly relative, neighbor or friend, please contact us. We are your link between needs and services.

The Braintree Council on Aging is a municipal department. Our hours of operation are 8:30am through 4:30pm.

Please call us or drop by if you would like to speak with us.

Donations to the Outreach Program to fund our various assistance programs are gratefully accepted. Thank you for your support.

Town of Braintree
Council on Aging
71 Cleveland Ave.
Braintree, MA 02184

TOWN OF BRAINTREE

COUNCIL ON AGING



OUTREACH PROGRAM



71 Cleveland Avenue
Braintree, MA 02184

781-848-1963

www.braintreema.gov/coa



Mission Statement

The primary mission of the Outreach staff is to identify and locate seniors in their homes in the Braintree community, and to inform them of various services and resources they may be eligible for.

The Outreach staff visits seniors in their homes to ascertain the needs and to provide the seniors with information and referrals to appropriate resources to meet those needs. Some needs may be small, others may be complicated, but all of them are important.

Our goal in providing the necessary advocacy, referrals and resources for our seniors is to enable them to maintain their health and independence.



The Outreach Staff

The Outreach staff interacts with seniors and their families, their neighbors and friends, and various community agencies and resources.

The Outreach office is staffed by a full-time Outreach Coordinator and a part-time Outreach worker.

We are aided in our efforts to help as many seniors as possible by our loyal volunteers.

All information given to the staff to obtain services is kept strictly confidential.

Our compassionate staff is sensitive to the needs and issues that face seniors each day. Please call us if you have a question or a problem.



Services

Some of the services and programs that the Outreach staff can refer seniors to are listed below. Assistance with obtaining information and completing various applications is available.

Advocacy
Amplified telephones
Ask the Lawyer
Case management
Errands program
Escort program
Food pantries
Food stamps
Fuel assistance
Ice tip program
Meals on Wheels
Personal Emergency
Response Systems
Real estate tax exemptions
Smoke detector program
South Shore Elder
Services, Inc. programs
TRIAD programs